

From 1/5/2020  
To 31/5/2020

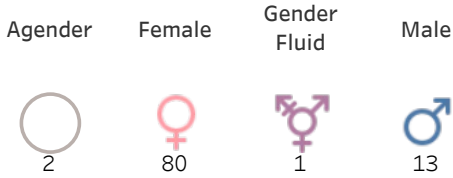
### City & Hackney

#### New Registrations

Total



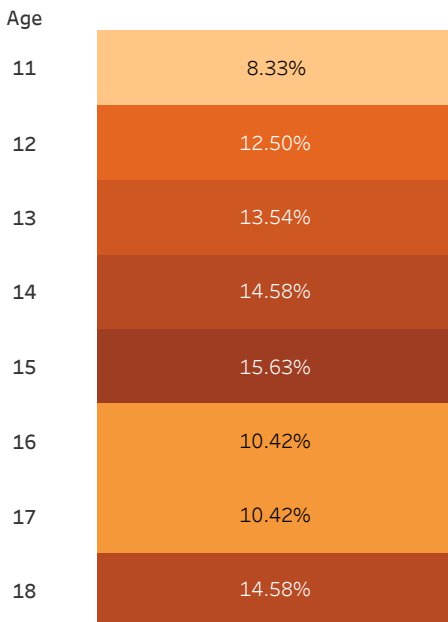
#### By Gender



#### BME

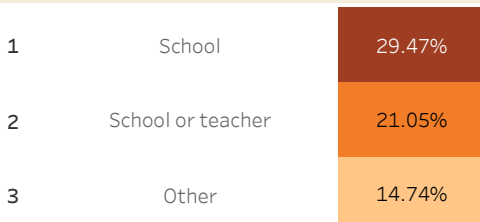
60 New BME Registrations (62.50%)

#### By Age



Age calculated from date of registration

#### Heard From Top 3



#### Logins

Logins

Nº Logins

565



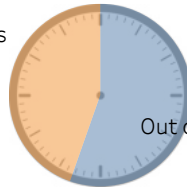
Nº Service Users

104



#### Out of Office Logins

Office Hours  
44.60%



Out of Office Hours  
55.40%

Note: Office Hours are weekdays 9am - 5pm

#### Returning Logins

10.80%  
New Login



89.20%  
Returning Login

% of logins by returning service user

#### Feedback

100.0%  
would recommend this service

Results of End of Session Feedback from 3 individual Service Users

#### Usage

Chat Sessions

Nº Chats

21



Nº Service Users

17



#### Messages

Nº Messages

216



Nº Service Users

51



#### Articles

Nº Views

154



Nº Service Users

49



#### Forums

Nº Views

735



Nº Service Users

53

